



COVID-19 Policy Update

Body Insight has implemented the following measures to protect the health and wellness of our staff, clients, and community.

Staggered Appointments: All of our services are offered by appointment only. We have added extra time between our appointments to allow for proper sanitation between clients.

Private Use of our Facility: We have limited our appointments to ensure that you and our staff are the only people in the clinic during your visit.

Paperless Check-in: All clients will be asked to complete their registration and consent waiver digitally before arriving for their appointment.

Paperless Billing: We ask that clients pre-pay for their services when booking. On-site payment via credit and debit card is available. We no longer accept cash or cheques.

Physical Distancing: Our building has restricted the elevator capacity and added signage to promote safe distancing.

Enhanced Sanitation: Staff have been trained and instructed on enhanced sanitation procedures. This includes sanitation of facility equipment before and after each use and regular disinfecting of all high-touch surfaces (counter tops, tables, chairs, etc.).

PPE: All staff are required to wear masks while in the clinic.

Occupant Screening: All persons are required to perform a self-assessment upon entry to our facility. Staff must complete a screening questionnaire at the start of each shift. Anyone showing possible COVID symptoms, or who has come into contact with someone who is sick, or has returned from travel outside Canada in the last 14-days will be refused entry into the clinic.

Clients:

-Please do NOT arrive early for your appointment. This will help avoid unnecessary contact with others.

-Where possible, please do NOT bring guests with you to your appointment.

-All clients are asked to wear masks during their consultations. Masks may be provided to clients upon arrival if they forget their mask.

-All clients will be required to use hand sanitizer upon arrival.

We believe that adopting this policy is in the best interest of our community. Please note that our clinic is a private facility and we reserve the right to deny service to anyone who fails to comply with our health and safety policies.

Thank you for helping ensure the safety of our community!